

Access Statement for Glenberis

Introduction

I am aiming to cater for the needs of all visitors in my home-based, 3 bedroom bed and breakfast. The following statement is a summary of my provision. If you have any specific questions please feel free to call me and I will endeavour to help.

Pre-arrival

- There is a bus stop on Cliff Parade, a 5 minute walk away.
- The main train station is in King's Lynn, 35 minutes by car.
- There is a local taxi service that has accessible taxis if required. I can make a booking for you.
- Brochures and menus can be provided in large print by prior arrangement.
- I have a website with photographs of each guest room, all are on the first floor.
- Assistance dogs are welcome, and feeding and water bowls are provided (and food, if requested in advance).
- You can contact me via phone or email (details below).

Arrival and car parking facilities

- Roadside parking is unrestricted.
- Assistance with luggage is always available to guests.
- On arrival at the property there is a gate with access through to the entrance. The footpath is tiled (can be slippery when wet).
- The town is a few minutes walk from Glenberis.

Main entrance & reception

- The front door is always locked. A push bell can be reached from any height.
- The front door has one step 18cm high. A porch (117cm x 160cm) leads into a hallway 122cm wide. The front door is 94cm wide. There is a small step into the hall (3cm high).
- Guests are escorted to rooms, and facilities explained.
- Floors are carpeted throughout.

Public areas - general (internal)

- The breakfast room and guest lounge are on the ground floor.
- Our corridors are 122cm wide. Corridors and stairs are carpeted (medium pile).
- Corridors have a good colour contrast and are well-lit.
- There are 13 stairs up to a landing, followed by a further 2 stairs to the first floor bedrooms.
- The stairs are 17cm high, 35cm deep, 87cm wide.

Public areas – WC

- Guest bedrooms are ensuite. There is no downstairs guest WC.

Dining room & lounge

- Breakfast is served in the breakfast room on the ground floor. There are no steps.
- Furniture is flexible and can be moved on request. Tables have underspace of 71cm high by 85cm wide (legs on each corner). There are chairs without arms which can be moved.
- Menus are provided in large print by prior arrangement.
- I do not play background music.
- Full table service is available.
- Special diets are catered for by prior arrangement.
- Glenberis is no smoking throughout the premises.

Bedrooms

- All 3 bedrooms are on the first floor and are ensuite.
- 2 double bedded rooms, 1 twin bedded room.
- Door width 76cm (bedroom) and 60/69cm (bathroom).
- Televisions all have remote controls and teletext/subtitles.
- Carpets (bedroom and ensuite) are all medium pile.
- There is a good contrast in décor.

Bathroom, shower-room & WC [ensuite]

- Door width 60/69cm, opening outwards.
- Free floor space 70 x 140cm.
- 2 x shower cubicles have a step/edge of 17cm high. There is a grab rail inside the cubicle. The basin is rounded at the front and is on a vanity unit 83cm high. The toilet is 46cm high.
- 1 x bath with shower over. The bath edge is 55cm high. There is one grab rail to the right of the shower controls on opposite side to entry. The wash basin has a clear underspace height of 77cm. The toilet is 41cm high.
- Good colour contrast of walls, floors and fittings.

Grounds and gardens

- We have a small enclosed garden (flower border and lawn) to the front of the property (bench available) to let dogs out if required.
- There is a local park 5 minutes walk from Glenberis where dogs (and owners!) can get more exercise.

Additional Information

- Assistance dogs are welcome, and feeding and water bowls are provided (and food, if requested in advance).
- Mobile phone reception is generally good.
- We are able to use the front and back doors if there is a need for evacuation. The fire alarm rings continuously if evacuation is needed. If you require more assistance (eg hearing impairment) please notify me on arrival.
- I am happy to take delivery of hired equipment, with prior notice.
- Glenberis is a no smoking building (smoking is allowed in the garden which has level entry, and ashtrays are provided).
- We supply a small drinks fridge on the landing which can be used for medication/food. We can put larger items in the main fridge on request (not available 24 hours).

Laundry

- Not available.

Shop

- Not available.

Leisure facilities

- Not available.

Outdoor facilities

- Not available.

Conference/meeting rooms, banqueting, clubs, entertainment

- Not available.

I welcome your feedback to help me continuously improve. If you have any comments please contact me by phone or email (details below).

Contact Information

Address:

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